

TERMS AND CONDITIONS OF ENTRY

We want you - and all of our visitors - to have the best possible event experience while you're at The Luna Cinema on the Waterfront. To make sure that events run as smoothly as possible, we have a few Terms and Conditions of Entry related to our venue which we would like to bring to your attention. These are made available in by clicking on the link to '[Terms and Conditions of Sale](#)', or on request by contacting **Ticket Quarter**. An overview of our Terms and Conditions of Entry can be found below, but we do strongly advise you make yourself familiar with all Terms and Conditions of Entry prior to your arrival. If you can't find the information you are looking for, please take a look over our [FAQ section](#).

PURCHASING YOUR TICKETS

Tickets will be available to purchase from the Ticket Quarter website once you've completed the health questionnaire.

In order to attend this event you must:

- Be over 18.
- Be living in the Liverpool City Region.
- Be registered to a GP in the Liverpool City Region.
- Receive a negative Lateral Flow Test the day before the event from a testing centre.
- Be healthy and showing no sign of Covid 19 Symptoms.

You cannot attend this event if:

- If you have been advised that you are clinically vulnerable.
- If you, or someone you live with, is shielding.
- If you are pregnant.

EVENT DAY

To ensure your enjoyment of the show we strongly suggest you bring only event essential items into the venue.

The event will always go ahead in the event of bad weather. Please check the weather forecast in advance and be prepared for the Great British Summer. Screening will only be cancelled if the weather conditions present a danger at screening time. Patrons accept the risk that weather they consider unsatisfactory may occur on a screening night, and acknowledge that tickets will not be exchanged or credited unless a screening is cancelled by The Luna Cinema. In the unlikely event that a screening is cancelled, we will aim to give as much notice as possible, so please keep an eye out for information on the website and social media.

If a customer experiences any problems with their seating or enjoyment prior to or during the Event the Customer must inform venue staff immediately as issues cannot always be resolved after the event.

Only food and drink items purchased from authorised vendors in the Venue may be consumed in the Venue. We are unable to permit any food or drink items brought to the venue; our staff may request any food or drink items brought to the venue to be disposed of or consumed prior to entry.

The Luna Cinema operates a Challenge 25 policy for any bar on site.

ELECTRONIC DEVICES

To help ensure the enjoyment of all audience members, we recommend customers bring with them only essential electronic items. In most instances the promoter will allow small fixed lens cameras, set in still image mode.

Please note that The Luna Cinema on the Waterfront is unable to permit the following electronic devices and may be required to extend this on an event by event basis:

- Professional-type cameras fitted with a detachable zoom lens and/or tripod (with the exception of officially accredited photographers covering the event)
- Tablet devices of any size
- GoPro! or similar devices

Mobile phones are permitted into the venue but customers may be requested to turn these off or refrain from capturing images by the promoter. Disruption to other audience members through the continued use of electronic devices, including mobile phones, may result in the ticketholder being removed from the venue.

ADMISSION RESTRICTIONS

The Luna Cinema reserves the right to refuse admission, or remove from the venue any customer acting in a way which, in the opinion of management is or may be undesirable, inappropriate, harmful, offensive, obscene, illegal, contrary to our Terms and Conditions of Entry, or may cause a breach of the peace.

If you have not completed a Lateral Flow Test or your test has been positive or void, your ticket will not be activated and you will not be allowed admission to the event.

Customers may also be refused entry or ejected from the venue on account of being (or appearing to be) underage (where relevant), abusive, threatening, drunken, declining to be searched, adversely affecting other people's enjoyment of the Event, throwing any object or substance onto the performing area or otherwise in the Venue, standing on seats or in any walkways, climbing fencing (or any other structure) or smoking. Please note that this list is non-exhaustive.

Any item identified to present a danger to our staff or members of the general public will be confiscated. Restricted and illegal items management do not allow into the venue include: Smoke bombs, flares, items of a pyrotechnic nature; Professional cameras (deemed as those with detachable lenses and/or with a tripod); Packages/parcels; Food & drink; Glass / plastic / metal bottles or containers; Air horns; Helium balloons; Flag sticks; Signs / Banners (other than those listed below); Illegal drugs; Knives, firearms, or any other weapon; Fireworks; Aerosols; Stink bombs; CD ROMs; Chains and/or spiked bracelets; Laser pens; Crash helmets. This list is non-exhaustive and will remain subject to The ACC Liverpool Group management.

No refunds or compensation of any kind will be offered to Customers who are refused entry or removed from the Venue.

This event is 18+ only.

Latecomers may be admitted to the venue during a suitable break in the performance and at the discretion of the management and/or tour promoter.

Once tickets have been checked, customers will not be permitted to leave and re-enter.

SMOKING

Smoking is not permitted anywhere in the venue, and any visitor found smoking inside the Venue will be ejected immediately.

A designated external smoking area may be made available for events where conditions allow, however, we are unable to guarantee this provision until the day of the event. We suggest you take appropriate steps prior to entry in the event that this area is unavailable during the event.

LIABILITY

Subject to the following paragraph, all property brought in to the Venue is brought at the Customer's risk and The Luna Cinema shall not in any way be responsible for any theft, loss or any damage in respect of such property.

Neither The Luna Cinema nor the Event Promoter will be responsible for any loss or, damage, death or injury howsoever caused (other than death or personal injury resulting from the negligence of The Luna Cinema or the Event Promoter) unless The ACC Liverpool Group or the Event Promoter has breached its legal obligations and such a loss or damage is a direct and reasonably foreseeable result of the breach.

Subject to the foregoing, with regard to personal property, brought to the Venue, the liability of the relevant party shall be limited to the reasonable cost of either repairing or replacing such personal property, subject to fair wear and tear.